VPAT™

Password Management

SECUREAUTH

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., "equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Section 1194.21 Software Applications and Operating Systems

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	Most input can be entered through the keyboard, with results displayed textually.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	Use of this product does not disrupt or disable any settings or features of other products or of the operating system.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	The current focus is apparent to a user without a disability; colors and patterns can be used to discern functionality.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports with Exceptions	Icons and most other images contains "alt" text to help identify the element. Not every element contain this information.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Images are used consistently across the product suite; images provided by clients can be instituted to supply similar consistency.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports with Exceptions	Some textual information is not available to assistive technologies.

Criteria	Supporting Features	Remarks and explanations

(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	Display attributes can be customer configured. Modifications made by this customer will not be overridden by the application and will show the display attributes as configured by the customer.
(h) When animation is displayed, the information shall be displayable in at least one non- animated presentation mode at the option of the user.	Not Applicable.	Animation is not used in the product suite.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable.	The application does not use color to convey this information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable.	The customer may adjust contrast settings through the use of styles sheets, JSON, XSLT files and ASP modifications.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable.	There are no elements that blink or flash.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	Some form elements are not available to assistive technologies.

Section 1194.22 Web-based Internet information and applications

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported	Alt text is supplied for non-text elements.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable.	There are no multimedia presentations.
I Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	In general, color is not used to convey information. In a few cases in which color is used, there are alternative information sources.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	Documents are readable without style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Server side image maps are not used.

(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Client side image maps are not used.
(g) Row and column headers shall be identified for data tables.	Supports	Configurable by the customer.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	Configurable by the customer.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports with Exceptions	Some frames may not be titled with intuitively obvious names.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Pages are designed to avoid causing screen flicker in the specified range
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports	All information is conveyed through text, buttons or icons.

Criteria	Supporting Features	Remarks and explanations
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	Some information from the scripting language is not available for reading by Assistive Technology.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Û1194.21(a) through (l).	Not Applicable	No applets or other plug-ins are used.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	Some form information is not available for reading by Assistive Technology
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not Applicable	No applets or other plug-ins are used.

(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Does not Support	The settings for the timed response are set by the system administrator. To ensure system security, the user is not allowed to change the timeout settings.

Section 1194.31 Functional Performance Criteria

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	Some information is not available for reading by Assistive Technology.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Customer configurable through style sheets, XSLT files or ASP modifications.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	Audio is not used.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Audio is not used.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	User speech is not required.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Data entry does not require fine motor control.

Section 1194.41 Information, documentation, and support.

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Upon request, Secure Auth will make available to the customer at no charge documentation source material for the purpose of making the documentation available in alternative formats.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Upon request, Secure Auth will make available to the customer at no charge documentation source material for the purpose of making the documentation available in alternative formats.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports with Exceptions	Upon request, Secure Auth will make available TTY access for hearing impaired help desk personnel; Secure Auth's support portal may contain some features that do not meet the requirements of 1194.22.