

SECUREAUTH UNIVERSITY

2022 Course Catalog

01 Introduction

SecureAuth University serves the company by delivering skills and knowledge to our customers, partners and employees with high-quality educational programs. Our team is unified to provide the best programs for success with courses that deliver valuable and effective training that covers The SecureAuth Platform Solution. Courses are designed, developed, and delivered with the goal to provide our customers the necessary solutions that answer current industry challenges.

Training courses help equip multiple audiences from end-users to business administrators with the skills to manage and support the product. The practical knowledge is taught through using software and hands-on labs that are designed to secure, protect, and prevent the misuse of credentials. This catalog provides a list of the product courses taught by the University Training Team. Updates will be published throughout the year and will be available on the [Corporate Website](#).

For further information or to request a class, contact SecureAuth University Training at 949-777-6959 or email training@secureauth.com

02 Training Terms and Conditions

Resident, regional, and customer-site training is subject to our terms and conditions.

03 Advantages of SecureAuth Training

SecureAuth training can help you to quickly maximize your return on investment with:

- ❖ Greater success in configuring applications to meet your specific business communications needs.
- ❖ Shorter time to production when your staff is knowledgeable and comfortable with installing, configuring, and using the application.
- ❖ Faster problem resolution when your support staff has been trained in diagnosing issues and applying a comprehensive troubleshooting methodology.

04 Advantages of SecureAuth Training at Your Location

SecureAuth training can be conducted at your facility. The on-site option provides the following advantages:

- ❖ We will work with you in advance to tailor the course for your particular implementation.
- ❖ You can quickly bring your entire team up to speed at one time. In addition, they can train together, interactively sharing and role-playing how they will work with the product in your environment.
- ❖ Your staff saves travel time and expense.

Please refer to the "Onsite Training" Section at the end for more details.



Course Information



Getting Started with SecureAuth (OLN100):

On Demand Administrator Training

This series of 25 short videos will walk you through the steps to get started with the administration of the SecureAuth Identity Platform:

Topics Covered:

- ❖ Duration < 1.5 hours
- ❖ Overview of the SecureAuth Identity Platform and the Administrator Panel
- ❖ Set up active directory and SQL data stores
- ❖ Configure Adaptive Authentication and Multi-factor Authentication
- ❖ Add SAML enabled application

Cost per person: Included with license subscription

Dates: On Demand

Location: Online at SecureAuth University

Upon completion of this course, students are eligible to advance to course 100.



Course 100: Basic Administration of the SecureAuth Platform

This three (3) day (6 hours a day for a total of 18 hours) comprehensive course covers the necessary information to establish the basics of the SecureAuth Platform.

Topics Covered:

- ❖ Datastores
- ❖ Workflows
- ❖ Multi-Factor Authentication Methods
- ❖ Adaptive Authentication Overview
- ❖ Post-Authentication Options
- ❖ Basic Troubleshooting
- ❖ Classic/New Experience Overview
- ❖ Realms vs Policies

Cost per person: \$2,000

Dates: Feb 16-18 / Mar 14-16 / Apr 11-13 / May 16-18 / Jun 13-15 / Jul 11-13 / Aug 15-17 / Sep 12-14 / Oct 10-12 / Nov 14-16 / Dec 12-14

Location: SecureAuth HQ or Virtual via Zoom

** Upon request, a Certificate may be issued upon the successful completion of the course.*

*** While Dates have been provided on good faith, we reserve the right to reschedule the Training Dates as appropriate, providing reasonable lead time with the corresponding notifications.*

**** Until further notice, all instructor-led training will be conducted virtually via Zoom.*



Course 101: Advanced Administration of the SecureAuth Platform

This two (2) day (6 hours a day for a total of 12 hours) comprehensive course builds on the knowledge of the SecureAuth Platform course. More in-depth information and troubleshooting skills will be presented.

Successful completion of the Basic Administration Course (Course 100) is a prerequisite.

Topics Covered:

- ❖ SAML Breakdown and Trace Analysis
- ❖ Radius Overview and NTRadPing Demo
- ❖ OpenID Connect / OAuth 2.0 Workflows Analyses with Postman
- ❖ Login for Windows / Mac Overview and Demo
- ❖ Auth API Configuration Overview with Postman
- ❖ Device Recognition and Adaptive Authentication API Overview

Cost per person: \$1,500

Dates: Feb 24-25 / Mar 17-18 / Apr 14-15 / May 19-20 / Jun 16-17 / Jul 14-15 / Aug 18-19 / Sep 15-16 / Oct 15-16 / Nov 17-18 / Dec 15-16

Location: SecureAuth HQ or Virtual via Zoom

** Upon request, a Certificate will be issued upon the successful completion of the course.*

*** While Dates have been provided on good faith, we reserve the right to reschedule the Training Dates as needed, providing reasonable lead time with the corresponding notifications.*

**** Until further notice, all instructor-led training will be conducted virtually via Zoom.*



Onsite Training

Instructor-led Training (ILT) may be held at your facility. The Onsite Training option provides the following advantages:

- ❖ We work with you in advance to tailor the course to your needs.
- ❖ You can quickly bring your entire team or support staff up to speed at one time.
- ❖ When teams train together, interactivity and conversations on how they will work with the product and environment are beneficial to company success.
- ❖ Savings in travel and expenses

Planning the Onsite Training is important. The following criteria is necessary to produce a quality course:

- ❖ Wireless access for all participants to connect to the AWS cloud
- ❖ Projection device
- ❖ Whiteboard with markers
- ❖ Each participant has a laptop with Windows Remote Desktop installed
- ❖ Local Administrator accounts

The following is necessary to schedule the Onsite Training:

- ❖ A Signed Purchase Order
- ❖ A minimum of six (6) participants

Pricing as follows:

SecureAuth Platform Basic Course

Three (3) days - \$7,500.00 for 6 seats

- ❖ Additional seats \$1,000.00 per person
- ❖ Travel and Expenses to be paid by customer
- ❖ Scheduling after receipt of Purchase Order

SecureAuth Platform Advanced Course

Two (2) days - \$5,000.00 for 6 seats

- ❖ Additional seats \$1,000.00 per person
- ❖ Travel and Expenses to be paid by customer
- ❖ Scheduling after receipt of Purchase Order

SecureAuth Platform Basic & Advanced Course

Five (5) days - \$10,000.00 for 6 seats

- ❖ Additional seats \$750.00 per person
- ❖ Travel and Expenses to be paid by customer
- ❖ Scheduling after receipt of Purchase Order

SecureAuth Platform Bespoke Tailored Training

– Contact SecureAuth University for Booking

Training Terms and Conditions

SecureAuth University Training (North America) conducts training at headquarters in Irvine, CA facility. For additional information regarding resident courses, please contact training@secureauth.com.

Regional and customer-site training is subject to our terms and conditions.

For customer-site classes and those conducted in Irvine, CA, if you need to cancel your registration, you must let the University know by email at least ten (10) days before the class start date to receive a full refund of class fees.

Cancellations may be billed certain fees and costs as detailed below:

- ❖ Cancellation ten (10) business days or more before the start date: 100% refund of class fees, but may be billed for any non-recoverable preparation costs already incurred (e.g. printed materials, shipping costs, nonrefundable travel, etc.)
- ❖ Cancellation 6-9 business days before the start date: 50% refund of class fees but customer will be billed for any nonrefundable preparation costs already incurred.
- ❖ Cancellation 5 business days before the start date: No refund of class fees and customer will be billed for any nonrefundable preparation costs.

Class Location

Corporate Headquarters
38 Discovery Rd., Suite 100
Irvine, CA 92618